

Avaya CallPilot®

Release 4.0 or later

**AVAYA**

## Unified Messaging Wallet Card

### Multimedia Messaging

Login



<b>1</b> Skip Back	<b>2</b> Play	<b>3</b> Skip Forward
<b>4</b> Previous Message	<b>5</b> Record	<b>6</b> Next Message
<b>7</b> Message Commands	<b>8</b> Mailbox Commands	<b>9</b> Call Sender
<b>*</b> Help	<b>0</b> Attendant/ Thru-Dial	<b>#</b> Stop

Multimedia Messaging # \_\_\_\_\_

Speech Activated Messaging # \_\_\_\_\_

Faxphone # \_\_\_\_\_

Express Messaging # \_\_\_\_\_

Name Dialing/Addressing prefix \_\_\_\_\_

Addressing prefixes \_\_\_\_\_

My CallPilot URL \_\_\_\_\_

# Multimedia Messaging

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## Message keypad commands

- 7 1** Reply
- 7 2** Play envelope
- 7 3** Forward
- 7 4** Reply to all
- 7 5** Compose a new message
- 7 6** Delete/Restore
- 7 7** Print fax
- 7 9** Send (after Compose, Reply, or Forward)
- 7 0** Message Options: 1-Urgent, 4-Private, 5-Acknowledge, 6-Timed Delivery, 7-Attach

## Mailbox keypad commands

- 8 1** Login
- 8 2** Greetings: 1-External, 2-Internal, 3-Temporary, 9-Personal Verification
- 8 3** Disconnect
- 8 4** Password Change
- 8 5** CallPilot Tools: 1-Message Forwarding (CallPilot 5.0 or later), 2-Remote Notification, 4-Return to Speech, 5-Distribution Lists
- 8 6** Go to a specific message
- 8 9** Change List (to and from e-mail messages)
- 8 0** Mailbox Options: 1-Custom Operator, 3-Fax Options, 4-Autologin, 7-Block Messages

## Playback controls

- 2 1 / 2 3** Decrease/Increase Speed
- 2 4 / 2 6** Decrease/Increase Volume

## Always available

- \* Help   # Cancel/Exit/Stop**

# Speech Activated Messaging

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You can speak CallPilot voice and fax commands into your telephone handset. Use these speech commands:

<b>Call</b>	<b>Print</b>
<b>Call the sender</b>	<b>Record</b>
<b>Call another number</b>	<b>Re-record</b>
<b>Cancel</b>	<b>Reply to all</b>
<b>Change list</b>	<b>Reply to the sender</b>
<b>Compose</b>	<b>Restore/Undelete</b>
<b>Continue</b>	<b>Return to messages</b>
<b>Continue recording</b>	<b>Send</b>
<b>Delete</b>	<b>Skip back</b>
<b>Forward</b>	<b>Skip forward</b>
<b>Good-bye CallPilot</b>	<b>Slow down</b>
<b>Help</b>	<b>Speed up</b>
<b>Next message</b>	<b>Stop</b>
<b>No</b>	<b>Yes</b>
<b>Play</b>	<b>One, Two, Three, Four,</b>
<b>Play envelope</b>	<b>Five, Six, Seven,</b>
<b>Previous message</b>	<b>Eight, Nine, Zero/Oh</b>

Switch from speech to keypad commands at any time by entering a keypad command, then return to speech commands by pressing **8 5 4**. To improve speech recognition, you can record a selected list of custom commands in your own voice.

## Desktop Messaging

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You can log on to CallPilot through your e-mail to receive and send CallPilot messages. You can play and record voice messages, view and create faxes, delete, reply, forward, contact the sender of a voice or e-mail message, compose new messages, attach files, create distribution lists, and change your password.

## My CallPilot

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You can log on to Web-based My CallPilot from most computers with Internet access.

### CallPilot Messages

Receive and send your CallPilot messages.

### CallPilot Features

View and change your mailbox features and options, and My CallPilot preferences.

### Useful Information

View personalized user information for your mailbox, and view or print CallPilot user guides.

### Access to e-mail

Receive e-mail from one or more of your e-mail accounts.

### Remote text notification

Receive notification of new CallPilot messages on an e-mail device. Set up in My CallPilot.

Format:  
Color print on coated cardstock  
Credit card size  
4 panels with fold

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Unified Messaging *Wallet Card*

Multimedia messaging



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Multimedia messaging # \_\_\_\_\_  
Speech activated messaging # \_\_\_\_\_  
Faxphone # \_\_\_\_\_  
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Addressing prefixes \_\_\_\_\_  
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